

Learn to Swim Program Information

GET *Active* STAY *Healthy* ENJOY *Life*

Bookings

- We book our term program in line with the corresponding school terms.
- Holiday Intensives are offered in 5 day blocks- Payment is required with the booking.
- Lesson cost includes pool entry for your child- for the lesson and after lesson swim as well as spectator entry for parents. If you are staying to swim with your child after the lesson you will need to pay for your swim.

How to Enjoy Your Swim Lessons

- Arrive on time for your classes. If your child plays before the lesson they are often too tired to enjoy the classes. You are welcome to stay for a play after class.
- Drop your child to the side of the pool once your teacher is ready for the class.
- Pick up children from the side of the pool once their class is finished.
- Don't worry if your child is unsettles at first. This is not uncommon. Try to sit back on the seats or if you find they are calling for you- take a short walk around the centre (remember the first day of pre-school when they cried but stopped within a minute of you leaving- swim classes are often the same).
- The environment is warm for the comfort of your child. It is a good idea to wear layers that you can take off so you too can be comfortable.

- A pram is very useful for after our Infant aquatic classes. Once you and your child are wet, carrying bags, towels and a wet baby to the change rooms can be a challenge. A pram makes this journey much easier.

Swimming After Your Lessons

You are very welcome to stay for a play in the leisure pool after your lesson provided you adhere to our Keep Watch @ Public Pool requirements.

If your child is under 6 years old or a non-swimmer, you will need to be in the water with your child and within arm's reach at all times during your after lesson play. Please see the lifeguard for a yellow band or pick one up at reception before entering the facility.

Make Up Classes

Children at times will become unwell. If your child is sick they will not enjoy the lesson, and bringing a sick child places our teachers at risk of becoming ill. We ask that you please do not bring your child to lessons if they are unwell.

We do offer two make up classes per term. If your child is sick, please contact the centre before your class time and we will arrange for you to make up that session when your child is well again. Make up classes will be offered from Week 3 each term. If your child has an extended illness, we can offer a credit or refund if a medical certificate is supplied. Make ups classes must be within the term.

Re-Booking

We value our current customers and acknowledge the benefits of continuity so we provide priority booking for our current customers.

During Week 6- current customers can re-book for the same day, time and instructor only.
During Week 7- current customers can re-book and change instructor, level and/or day as well as accepting new bookings.

50% off when you book your 5th Consecutive term

Children all learn at different rates however consistency is important in the skill development of all children. To show our thanks for your consistency we would like to offer you 50% off the 5th consecutive term of lessons that your child attends. Offer is applied per child.

Week 1	Lessons Start
Week 3	Make-ups are available
Week 5	Fire drill week
Week 6	Water Safety week and Re-booking for current customers for the same day, time & instructor only.
Week 7	Re-booking for different day, time or instructor/ New bookings accepted.
Week 8	Intensive lessons booking available for the following term
Week 10	Certificate/Lessons finish for the term