

MEMBERSHIP TERMS AND CONDITIONS

DEFINITION OF TERMS

“Full Centre Membership” – A membership program that includes use of all “wet areas” and the Fitness Centre combined with complimentary access to Group Exercise Programs for a specified period. This membership is available at the indoor centres only.

“Fitness Centre Membership” – A membership program that includes use of the Fitness Centre combined with complimentary access to Group Fitness Programs for a specified period. This membership is available at the indoor centres only.

“Swim Only Membership” – A membership program that includes use of the heated pools for recreational and lap swimming only for a specified period.

“Aquatic Plus” – Provides access to Sauna and Spa. These can only be purchased in combination with another membership.

“10 visit passes” – 10 visit passes are valid for 12 months from date of purchase.

“Family” – The family members; apart from two guardians, must all reside at the same address; they must be immediate family members must be under the age of eighteen and not derive an income.

“Adult” – A person who is eighteen years and older and does not hold a valid Concession Card.

“Concession” – Reduced fees for membership programs and facility entry for holders of a valid Concession Card, which are limited to a valid pension card, senior card, veterans & carers or High School student card. University and TAFE Cards are accepted.

“EZYPAY/EZY DEBIT” – Monthly membership direct debit billing that remains valid unless otherwise notified in writing 30 days in advance.

“Up-Front Payment” – Payments that are made in full for 1 month, 6 month, 12 month memberships or for a defined season.

MEMBERSHIP TERMS & CONDITIONS

Membership Payments

All Memberships commence from the date of purchase. A cooling off period of 7 days is available on memberships. Memberships will only be valid for the period of time taken out regardless of Public Holiday Closures, or service

interruptions of less than one week. Failure by the member to use the centre does not absolve the member from the obligation to pay membership fees.

Variations to Charges and Membership Fees

The Blue Mountains Leisure Centres shall be entitled to introduce or vary charges and fees for any special services or programs introduced outside the existing membership programs. Any introduction of charges or fees shall be clearly advertised at least 30 days prior to the new service being introduced. All monthly billing members will be notified in writing at least 30 days prior to any increase in the monthly membership fees as per the Blue Mountains Leisure Centres EZYPAY/EZYDEBIT Monthly Billing Agreement.

TRADING HOURS

Members may attend the centre during advertised trading hours. Blue Mountains Leisure Centres management reserves the right to alter trading hours during events or for unforeseen circumstances. All scheduled changes to trading hours will be advertised at least one week in advance.

Entry

All members must either scan their card for automated entry or present their membership cards to Customer Service staff located at the centre's Customer Service Desk prior to the use of any facilities or services in the centre.

The Blue Mountains Leisure centres adult, concession and family membership passes are transferable under the following conditions:

- Springwood membership allows access to all BM Leisure Centres for the area purchase. It does not include the cost of programs within the centres. The Springwood Fitness Membership can be used for Group Fitness at Katoomba Sports & Aquatic Centre (KSAC) & Springwood Aquatic & Fitness Centre
- Katoomba membership allows access to the Katoomba Sports & Aquatic Centre and the outdoor pools for the area purchased. It does not include the cost of programs within the centres.
- Outdoor pool membership allows access to all other BMCC outdoor pools.

Suspension

Memberships are eligible for suspension of a minimum 15 days. Suspensions

may be extended for medical reasons, of not less than one week, and must be supported by a medical certificate from a certified medical practitioner. Suspensions will not be backdated unless supported by a medical certificate. All applications for a Suspension must be made in writing to the Centre. Suspension is only available at the sites opened all year around.

Fitness Centre and Group Fitness Classes

Management reserves the right to change, adjust and vary the Group Fitness Timetable. Management will provide one weeks notice (7 days) in advance of any changes to the Group Fitness Timetable. The group fitness program is provided 50 weeks each year with a two week break over Christmas. Group fitness classes do not run on public holidays.

Child Minding

Child Minding Services are available at the Springwood Centre Monday to Friday. Access to this service incurs a fee per child. Bookings may be made one week in advance and must be paid for at the time of booking. All receipts must be presented to the Child Minding staff on arrival.

CANCELLATION OF MEMBERSHIPS

Management may cancel a membership at any time if a member's behaviour is deemed inappropriate or if a member is medically unfit to continue to use the centre's services. Refund of the member's fee due to cancellation is at the discretion of the Manager. Management reserves the right to place a membership on hold if it is thought necessary for any reason.

RISK AND RESPONSIBILITY

There is always a risk of injury when using the centre's equipment and facilities. The centre does not accept any responsibility for any such injury and members must accept that risk. Members must disclose to the centre any circumstances that may effect safety or increase the risk of injury. To minimise that risk members must comply with all safety directions issued by the centre. All members must undergo an initial induction.