



Bushfire Recovery Guide

Supporting our community to recover

Health and wellbeing

Issue	Information	Where to get help
Health advice	<p>Bush fires can present a range of health concerns and issues, including poor air quality due to smoke. It's important to be aware of those issues and how you can protect yourself and your family.</p>	<p>For general bush fire health advice, please visit: health.nsw.gov.au/environment/air/Pages/bushfire-smoke.aspx.</p> <p>If you have specific health concerns/complaints. Please call Health Direct on 1800 022 222 or your GP for clinical advice.</p>
Wellbeing support	<p>It's completely normal to experience a range of emotions after a fire, including anxiety, depression, anger, forgetfulness, concern for the future and sleep disturbance.</p> <p>Having someone to listen to and support you through this is very important.</p> <p>Check in on your friends and neighbours and if you or someone you know needs help, reach out.</p>	<p>Free services available 24 hours per day, 7 days per week:</p> <ul style="list-style-type: none"> • Mental Health Line – 1800 011 511 • Lifeline – 13 11 14 • Men's line – 1300 789 978 • Kids Helpline – 1800 551 800 • Beyond Blue – 1300 224 636 <p>Free services available during business hours, for people impacted by fires and drought:</p> <ul style="list-style-type: none"> • Mountains Care – 4720 6100 • Gateway Family Services Blaxland – 4720 6500 • Gateway Family Services Katoomba – 4782 5326 <p>If you or someone you know is in immediate danger call 000.</p>
Emergency temporary accommodation	<p>Emergency temporary accommodation is available to people affected by the recent bush fires.</p> <p>Short-term housing support for up to three months is available to all people in urgent need of housing because of a natural disaster. This covers people who would not normally be eligible for social housing.</p>	<p>Contacts:</p> <ul style="list-style-type: none"> • Housing Contact Centre on 1800 422 322 (24/7) • Wentworth Community Housing on 4777 8000 Local support. Open 8.30am – 4.30pm, Monday, Tuesday, Thursday and Friday. Closed Wednesday

Belong Blue Mountains	Belong Blue Mountains run community and neighbourhood services throughout the Blue Mountains. They offer services and care for families, young people and children, disabled and aged people, and transport services.	Contacts: <ul style="list-style-type: none"> • Upper Mountains – 4782 1117 • Mid Mountains – 4759 2592 (closed until 20 January) • Lower Mountains – 4739 1164
Springwood Neighbourhood Centre	The Springwood Neighbourhood Centre	Contact the Springwood Neighbourhood Centre : <ul style="list-style-type: none"> • Phone: 4751 3033 • Website: sncc.org.au • Address: 104-108 Macquarie Road, Springwood NSW (located on the ground level of the Blue Mountains Theatre and Community Hub) <p>Please note: the centre is closed until 28 January.</p>
Caring for pets and wildlife	Taking care of pets and wildlife is a priority during and after a bush fire. There are a number of places you can go to get advice and assistance caring for your pets and animals.	Animal care and welfare contacts: <ul style="list-style-type: none"> • RSPCA fact sheets and advice, visit: kb.rspca.org.au • Native wildlife care, contact NSW National Parks and Wildlife Service on 1300 072 757. • Injured wildlife, contact WIRES on 4754 2946. • Emergency livestock fodder, water, vet help and stock euthanasia and burial, contact Local Land Services on 1800 814 647. • Information on how to help local wildlife is also available on Council's website: bmcc.nsw.gov.au/documents/local-wildlife-need-your-help
Missing pets	If you are missing a pet or need to update registration details, please contact Council and we will try to assist you.	Contact Council on 4780 5000 or at council@bmcc.nsw.gov.au

Safety and site access

Issue	Information	Where to get help
<p>Accessing your property</p>	<p>Please do not enter your property until a property impact assessment has been completed, and you have received a clearance certificate.</p> <p>Entering your property before you have approval can be very dangerous as a range of safety risks may be present, including:</p> <ul style="list-style-type: none"> • Live power lines or active solar panels. • Buildings and other structures may be unstable to enter or walk over. • Sewerage and septic systems may be disrupted causing health risks. • Hot, smouldering coals and other potentially hazardous materials may be hidden under the rubble. • Asbestos dust and fibres have the potential to present a health risk during and after a fire if not properly managed. 	<p>Getting a clearance certificate: The first step is to contact your Insurance Company. In some cases, risk assessments and make safe strategies are part of your claim.</p> <p>If you are uninsured or your claim does not cover make safe works contact the Public Works Advisory on 1800 885 539.</p>
<p>Insured properties</p>	<p>Clean-up can only start once you have clearance from your insurer. Once the site is made safe, we advise you to take photos or video of the damage to your property and possessions as evidence to support your claim, before you begin the clean-up.</p>	<p>Contact your insurer in the first instance.</p> <p>Questions, complaints or concerns about insurance, contact The Insurance Council of Australia on 1800 734 621.</p> <p>Free legal advice and minor assistance to people affected by disasters, including insurance help, contact Legal Aid NSW on 1800 801 529.</p>
<p>Uninsured properties</p>	<p>The Public Works Advisory will arrange the clean-up, undertake demolition and removal of building waste for uninsured properties.</p>	<p>Contact the Public Works Advisory on 1800 885 539.</p>

	<p>The NSW Government is offering a Disaster Relief Grant for if you are not insured and have limited income. Grants are available for eligible individuals and families whose homes and essential household contents have been damaged or destroyed by a natural disaster.</p> <p>To be eligible for this assistance you must:</p> <ul style="list-style-type: none"> • Be a low income earner and meet an income assets test • Demonstrate that the affected home is your principal place of residence • Not be covered by insurance • Demonstrate that the damage was caused by the disaster • Lodge the application within four months of the disaster occurring. 	<p>For more information about the Disaster Relief Grant, contact the Disaster Welfare Assistance Line on 1800 018 444.</p>
Government clean-up funding for all	<p>The NSW Government is providing funding to help cover the cost of clean-up for both insured and uninsured properties. This will ensure hazardous materials, including asbestos, are removed and handled in the correct and safe way, and your insurance money is maximised towards rebuilding your home.</p>	<p>To find out more, contact the Disaster Welfare Assistance Line on 1800 018 444 or visit: service.nsw.gov.au/assistance-bushfire-affected-communities</p>

The clean-up

Issue	Information	Where to get help
Demolition and clearing land	<p>Removing rubble does not require Council's consent, but demolishing partial structures or heritage items might. Please contact Council to find out what approvals you may need.</p> <p>Structures over 4 metres in height do require demolition by a licensed contractor.</p>	<p>If you have a partial structure or heritage item, please contact Council on 4780 5000</p>

	<p>When cleaning up your property, make sure you:</p> <ul style="list-style-type: none"> • moisten ash with water to minimise dust and keep it damp, but do not use high pressure water sprays. • don't spread ash around your property, particularly if asbestos materials were used in your home or other structures, or CCA-treated timber was burnt. • don't bury building rubble as it may contain hazardous materials. 	
<p>Asbestos</p>	<p>Any structure built before 1987 is likely to have Asbestos Containing Materials (ACM). If in doubt, it's safest to assume asbestos is present unless you have confirmation in an Asbestos Assessment Report.</p> <p>You must have an appropriately licensed contractor remove asbestos materials. . A list of licensed asbestos removalists can be found on the SafeWork NSW website.</p> <p>Talk to your insurance company to see if asbestos remediation is covered by your policy, and whether they organise demolition and or removal. If so, request a copy of the site clearance certificate. If not, you will need to engage a qualified specialist who is licensed to remove asbestos.</p> <p>If asbestos is present, after the clean-up works you will need an Asbestos Assessment Report or an Asbestos Clearance Report. This document is required before you can rebuild.</p>	<p>Find a licensed contractor on the SafeWork NSW website: safework.nsw.gov.au/asbestos-and-demolition-licence-holders</p>

<p>Fire retardant</p>	<p>The NSW Rural Fire Service (RFS) drops coloured fire suppressant retardants and gels from aircraft during firefighting operations to help slow the spread of a fire. These retardants are not hazardous. But there are some precautions that you need to take.</p>	<p>For more information about what to do if these suppressants have been used on your property, please read the fact sheet: emergency.nsw.gov.au/Documents/factsheets/using-fire-retardants.pdf</p>
<p>Trees and vegetation</p>	<p>Trees and vegetation are protected under legislation and planning policies.</p> <p>In an emergency you can remove trees if it is necessary to protect human life and property from imminent danger from a bush fire burning in the vicinity. Where possible, you should keep evidence that demonstrates why the tree removal was necessary, such as photographs or video footage, or a written opinion from an arborist before removing the tree.</p> <p>If you feel that trees on your neighbour's property pose a bush fire risk to your property, you can contact the RFS and request they make an assessment of the neighbour's property and if necessary, issue a bushfire hazard reduction notice to that property owner.</p>	
<p>10/50 vegetation clearing</p>	<p>The 10/50 Vegetation Clearing Scheme gives people living near the bush an additional way of being better prepared for bush fires. The scheme allows people in a designated area to:</p> <ul style="list-style-type: none"> • Clear trees on their property within 10 metres of a home, without seeking approval; and • Clear underlying vegetation such as shrubs (but not trees) on their property within 50 metres of a home, without seeking approval. 	<p>Check if your property is in a 10/50 Vegetation Area: rfs.nsw.gov.au/plan-and-prepare/1050-vegetation-clearing/tool</p> <p>The 10/50 scheme is supported by the 10/50 Vegetation Clearing Code of Practice: rfs.nsw.gov.au/__data/assets/pdf_file/0003/18453/1050-Vegetation-Clearing-Code-of-Practice.pdf</p>

Assistance with removal of trees on private property	If your land is insured Contact your insurance company will confirm if you are covered and discuss the next steps to deal with your situation.	Contact your insurance company directly. If you have any questions, complaints or concerns about insurance, contact the Insurance Council of Australia – 1800 734 621
	If your land is under insured or not insured , the NSW Public Works Advisory can help you.	Contact the NSW Public Works Advisory – 1800 885 539
Marked trees not removed	Trees are marked for removal by the RFS. Who you need to speak to will depend on where the marked tree is located.	Contacts: <ul style="list-style-type: none"> • RFS on 4560 6400. • Transport for NSW on 8202 2200. • NSW National Parks and Wildlife Service on 1300 072 757.

Disposing of waste and debris

Issue	Information	Where to get help
Green waste disposal	Blue Mountains City Council is providing the following green waste disposal options for residents: <ul style="list-style-type: none"> • Free green waste drop off at both Waste Management Facilities until Friday 31 January 2020 • Weekly green bin collections from Monday 13 – Friday 31 January • Kerbside chipping service – you will be left with the chips, current timeframes are up to 6 weeks to occur. 	Council’s Waste Management Facilities are open 8am – 4:45pm every day (except Good Friday and Christmas Day). Blaxland Waste Management Facility: <ul style="list-style-type: none"> • 28-30 Attunga Road, Blaxland • Phone: 4723 5000 Blaxland Waste Management Facility: <ul style="list-style-type: none"> • 49 Woodlands Road, Katoomba Phone: 4780 5000
Waste disposal declaration form	You must present a completed ‘Waste Disposal Declaration form’ when you arrive at any facility, with your waste. If you don’t, the facility may not accept your waste or you may be charged full fees, in addition to the Waste and Environment Levy.	A copy of the Waste Disposal Declaration form is available online: bmcc.nsw.gov.au/recovery

	<p>Waste generated as a result of a bush fire needs to go to a lawful facility, no matter who is transporting it, to ensure soil, water and human health is protected. A list of where to take your waste is below. You must keep proof of the 'lawful disposal' – that means you need the receipt or a copy of the receipt. If a contractor is used, you'll need to request that they provide you with a copy.</p>	
<p>Types of waste</p>	<p>Waste resulting from a fire is called fire damaged debris. There are 4 types of fire damaged debris:</p> <ul style="list-style-type: none"> • Minor site clean-up waste (uncontaminated property) Fire damaged debris where significant structural damage has not occurred to the residence on a property, but there is damage to other things on the property like trees, plants, landscaping, fences, sheds, vehicles, etc. Minor site clean-up can be typically undertaken without the need for specialist equipment or personnel and the resulting quantities of waste can usually be transported by ute, trailer, small truck or skip bin. Minor site clean-up waste is from sites confirmed not to contain ACM. • Bulk uncontaminated waste Fire damaged debris (that is not contaminated with ACM) where significant structural damage has occurred to the residence on a property that requires partial or total demolition of the structure. Bulk uncontaminated waste also includes any additional uncontaminated items damaged by fire on the property (e.g. trees, plants, 	

landscaping, fences, sheds, vehicles, etc.).

- **ACM contaminated waste**
Fire damaged debris that has been identified by visual assessment only as potentially contaminated with ACM. Fire damaged debris identified as being potentially contaminated with ACM is deemed to be contaminated with ACM, unless confirmed otherwise by an occupational hygienist or, in the case of friable asbestos, a licensed asbestos assessor. This means that there is no need for forensic testing to confirm the presence of asbestos in situations where there is a high likelihood that the fire damaged debris is indeed contaminated with ACM. The NSW Environmental Protection Agency (EPA), Hazardous Incident and Environmental Health Branch is responsible to assess and treat asbestos on site.
- **Non-ACM hazardous waste**
Any other hazardous items that may be present in fire damaged debris such as unvented gas bottles, pesticides, petrol, oils, lead acid batteries, pool chemicals, paint, unidentifiable chemicals etc. Non-ACM contaminated waste will almost always be discrete items as opposed to bulk quantities of waste.

<p>Transporting and delivering waste</p>	<p>All wastes from fire damage debris must be transported lawfully. That means you must:</p> <ul style="list-style-type: none"> • secure the load so it is not able to fall off the vehicle transporting it • cover the load to prevent waste blowing out of the vehicle transporting it (e.g. with a tarpaulin or retractable cover or similar) • take it to a facility that can lawfully receive it <p>You don't need to let the facility know you're coming if you have uncontaminated waste, at both the Blaxland and Katoomba Waste Management Facilities.</p> <p>If you have ACM contaminated waste, you must contact the Lithgow Waste Management Facility at least 24 hours before you arrive, to let them know you'll be bringing ACM contaminated waste from a bush fire. If you don't do this, they may not accept the waste when you arrive.</p>	
<p>Where to dispose of waste</p>	<p>Where your waste can go will depend on the type of waste it is:</p> <ul style="list-style-type: none"> • Minor site clean-up waste (uncontaminated property) can be taken to Blaxland or Katoomba Waste Management Facility • Bulk uncontaminated waste can be taken to Blaxland or Lithgow Waste Management Facility • ACM contaminated waste can be taken to Lithgow Waste Management Facility • Non-ACM hazardous waste must be disposed of by a specialist waste/disposal service 	<p>Blaxland Waste Management Facility:</p> <ul style="list-style-type: none"> • Phone: 4723 5000 • Attunga Road, Blaxland NSW • Open 7 days a week, 8am – 4.45pm <p>Katoomba Waste Management Facility:</p> <ul style="list-style-type: none"> • Phone: 4780 5000 • 49 Woodlands Road, Katoomba NSW • Open 7 days a week, 8am – 4.45pm <p>Lithgow Waste Management Facility:</p> <ul style="list-style-type: none"> • Phone: 6351 2486 • Geordie Street, Lithgow NSW • Open 7 days a week, 8am – 5pm

Financial assistance

Issue	Information	Where to get help
<p>Disaster Recovery Payment</p>	<p>The Federal Government is providing a Disaster Recovery Payment to those significantly affected by the declared disaster.</p> <p>It is a one-off payment and if eligible, you will get:</p> <ul style="list-style-type: none"> • \$1,000 per adult • \$400 for each child under 16 years of age. <p>Eligibility requirements:</p> <ul style="list-style-type: none"> • You have been seriously injured • You're the immediate family member of an Australian citizen or resident who died • Your principle place of residence has been destroyed or must be demolished • The interior of your principal place of residence has sustained major damage • Damage from the fire has exposed the interior of your principal place of residence to the elements • Your principle place of residence has been declared structurally unsound • The interior of your residence has been affected by sewerage contamination • You're the principal carer of a dependent child who has experienced any of the above. 	<p>Claim a Disaster Recovery Payment</p> <ul style="list-style-type: none"> • Go to a Centrelink location • Call Centrelink on 180 22 66 (8am – 8pm local time, Monday to Friday and 8am – 5pm Saturday and Sunday)
<p>Disaster Recovery Allowance</p>	<p>The Federal Government is providing a Disaster Recovery Allowance to support people who lost income as a direct result of the bush fires in NSW from August 2019 – January 2020.</p> <p>You must have evidence to support your claim.</p>	<p>Claim a Disaster Recovery Allowance</p> <ul style="list-style-type: none"> • Go to a Centrelink location • Call Centrelink on 180 22 66 (8am – 8pm local time, Monday to Friday and 8am – 5pm Saturday and Sunday) • Fill in the form online: humanservices.gov.au/individuals/forms/em195

	<p>You cannot receive the following payments for the same period you're claiming the Disaster Recovery Allowance:</p> <ul style="list-style-type: none"> • an income support payment or pension • Parental Leave Pay • Dad and Partner Pay • ABSTUDY living allowance • Farm Household Allowance • a Service Pension from the Department of Veterans' Affairs. 	
<p>Disaster Relief Grant (individuals and families)</p>	<p>The NSW Government is offering a Disaster Relief Grant for if you are not insured and have limited income. Grants are available for eligible individuals and families whose homes and essential household contents have been damaged or destroyed by a natural disaster.</p> <p>To be eligible for this assistance you must:</p> <ul style="list-style-type: none"> • Be a low income earner and meet an income assets test • Demonstrate that the affected home is your principal place of residence • Not be covered by insurance • Demonstrate that the damage was caused by the disaster • Lodge the application within four months of the disaster occurring. 	<p>Claim the Disaster Relief Grant Call the Disaster Welfare Assistance Line on 1800 018 444.</p>
<p>Disaster Recovery Grant (businesses)</p>	<p>The NSW Government is offering a Disaster Recovery Grant of up to \$15,000 to primary producers, small business and not-for-profit organisations affected by the NSW bush fires.</p>	<p>Apply for the Disaster Recovery Grant online: raa.nsw.gov.au/grants/disaster-recovery-grants/bushfires</p>

<p>Relief funds and services</p>	<p>There is a wide range of relief funds and services available to help you on the road to recovery.</p>	<ul style="list-style-type: none"> • Mayoral Relief Fund (Council) on 4780 5000. Assisting local Blue Mountains residents. • Thrive Services on 4782 1555 subsidised food parcels, donated fresh food, and assistance with utility bills. • Salvation Army emergency relief team on 1300 371 288 salvationarmy.org.au • Red Cross disaster recovery and relief on 1800 268 772 redcross.org.au • St Vincent de Paul Society Bushfire Appeal on 13 18 12 • BlazeAid at blazeaid.com.au registering with an organisation such as BlazeAid will provide you with an opportunity to donate materials or your time to fence reconstruction projects.
<p>Mortgage stress</p>	<p>Financial institutions and banks can freeze mortgages in times of hardship. Contact your financial institution to find out what is available and how to access it.</p>	<p>Contact your financial institution directly.</p> <p>Alternatively, a list of institutions' financial hardship contact details is available online: ausbanking.org.au/policy/customers/financial-hardship</p>
<p>Rates assistance and other charges</p>	<p>Blue Mountains City Council is offering interest free and extended arrangements for anyone unable to pay their rates, due to hardship or other circumstances resulting from bush fire. Requests will be considered on case by case basis.</p> <p>Small business affected by bush fire who have also experienced hardship, may also be able to access arrangements to have payments for rates or Sundry Debtors extended.</p> <p>Requests for change of mailing address will be accepted over the phone for bush fire affected ratepayers.</p> <p>Council rates include a levy for Domestic Waste Management, if your home has been destroyed you</p>	<p>For more information, contact Blue Mountains City Council and ask for the Revenue team:</p> <ul style="list-style-type: none"> • Phone: 4780 5000 • Email: council@bmcc.nsw.gov.au

	can apply for a pro-rata adjustment to the levy. If your home has been destroyed or is not safe for you to live in, onsite sewer management charges may be reduced.	
Development application fees for rebuilding	<p>Blue Mountains City Council will waive development application fees for those whose homes have been lost or rendered uninhabitable in the current bush fire emergency, until the 30 June, 2021.</p> <p>This includes:</p> <ul style="list-style-type: none"> • pre-lodgement advice • development application fees • tree removal fees • Roads Act applications fees • pool inspection fees • relief on-site sewage systems and developer contributions. 	<p>For more information, contact Blue Mountains City Council:</p> <ul style="list-style-type: none"> • Phone: 4780 5000 • Email: council@bmcc.nsw.gov.au

Replacing and repairing property

Issue	Information	Where to get help
Lost fencing	<p>If your land is insured</p> <p>Contact your insurance company will confirm if you are covered and discuss the next steps to deal with your situation.</p>	<p>Contact your insurance company directly.</p> <p>If you have any questions, complaints or concerns about insurance, contact the Insurance Council of Australia on 1800 734 621.</p> <p>Legal Aid NSW lawyers can provide free legal advice and assistance to people affected by disasters on a range of issues including:</p> <ul style="list-style-type: none"> • Insurance policies • Tenancy or employment • Credit and debit issues <p>Visit legalaid.nsw.gov.au or call 1800 801 529.</p>

	If your land is under insured or not insured , the NSW Public Works Advisory can help you. If you're uninsured, you can also register with BlazeAid, who have volunteers to help repair fences.	Contact the NSW Public Works Advisory on 1800 885 539 . Find out more about BlazeAid at: blazeaid.com.au
Boundary fencing shared with Crown Land / National Parks	NSW National Parks and Wildlife Service (NPWS) offers assistance under certain conditions to repair or replace fences bordering national parks in accordance with NPWS boundary fencing policy.	Contacts: <ul style="list-style-type: none"> • Crown Land on 1300 886 235. NSW Department of Planning, Industry and Environment – Crown Land • Legal Aid NSW on 1800 801 529 (for fencing disputes) • Community Justice on 1800 990 777 (for queries or problems with neighbouring properties)
Loss of property machinery / equipment	If your property is insured, contact your insurance company.	Contact your insurance company directly. If you have any questions, complaints or concerns about insurance, contact the Insurance Council of Australia on 1800 734 621 .
Driveway damage from RFS trucks	If your driveway has sustained damage from RFS vehicles, you will need to contact the RFS and provide evidence of the damage.	Email the RFS at webmaster@rfs.nsw.gov.au
Electricity		Contact Endeavour Energy on 133 718 (8am – 5pm, Monday to Friday)
Replacement bins	If your bins have been damaged or destroyed due to the bush fire, they can be replaced without the normally required Statutory Declaration.	For more information, contact Blue Mountains City Council : <ul style="list-style-type: none"> • Phone: 4780 5000 • Email: council@bmcc.nsw.gov.au
Water	Emergency potable water supplies can be made available.	For more information, contact Blue Mountains City Council : <ul style="list-style-type: none"> • Phone: 4780 5000 • Email: council@bmcc.nsw.gov.au

Refilling water tanks	<p>If the RFS has taken water out of residential potable water tanks for firefighting purposes, the water used will be replaced. You must be able to provide evidence that the RFS took water and it cannot have been used by residents fighting fires alongside RFS.</p> <p>Once your application is verified, water will be delivered through the NSW Public Works. Please note: dams are not included in this.</p>	<p>Contact the RFS via the Disaster Welfare Assistance Line on 1800 018 444.</p>
Replacing personal identification documents	<p>Service NSW can replace many of your personal documents free of charge if they were damaged or destroyed.</p> <p>This includes birth certificates, marriage certificates, licences and number plates.</p>	<p>Contact our Service NSW:</p> <ul style="list-style-type: none"> • Phone: 13 77 88 • Visit a Service NSW centre

Reporting hazards

Issue	Information	Where to get help
Road damage and trees on roads	<p>Please contact Blue Mountains City Council in the first instance, so we can confirm who owns the road. Local roads are owned and managed by Council, while other roads are managed by Transport for NSW.</p>	<p>For more information, contact Blue Mountains City Council:</p> <ul style="list-style-type: none"> • Phone: 4780 5000 • Email: council@bmcc.nsw.gov.au <p>If it is a Transport for NSW road, you can log a request online: rms.nsw.gov.au/contact-us/feedback-form.html</p>
Trees down on fire trails	<p>If you find a tree that is down on a fire trail, it will be the responsibility of the RFS or NSW National Parks and Wildlife Service.</p>	<p>Contacts:</p> <ul style="list-style-type: none"> • RFS on 4560 6400 • NSW National Parks and Wildlife Service on 1300 072 757

Reporting a bush fire hazard	If you are concerned about bush fire hazards on your property, or the property adjacent to you, the RFS NSW can provide advice regarding preparing your property against bush fires and what you have to do in the event of a bush fire.	Make a report to the RFS using their online form: rfs.nsw.gov.au/plan-and-prepare/know-your-risk/Bush-fire-hazards-and-your-property/reporting-a-bush-fire-hazard
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Finding information

Issue	Information	Where to get help
Where to find accurate information and stay up to date	There's a lot of information about the bush fire crisis, and recovery processes. We've compiled a list of official sources, to help guide you to accurate and up to date information.	<p>Fire activity and information:</p> <ul style="list-style-type: none"> Major fire updates danger ratings: rfs.nsw.gov.au Fires near me: firesnearme.com <p>Road closures and status:</p> <ul style="list-style-type: none"> Live Traffic NSW: livetraffic.com <p>NSW Government emergency information:</p> <ul style="list-style-type: none"> Emergency website: emergency.nsw.gov.au <p>Local information including community meetings:</p> <ul style="list-style-type: none"> Council website: bmcc.nsw.gov.au Council Facebook: facebook.com/bluemountaincitycouncil



Contact

Katoomba Office

2 Civic Place
Katoomba NSW 2780
Monday to Friday, 8.30am to 5pm

Springwood Office

104 Macquarie Road
Springwood NSW 2777
Monday to Friday, 9am to 5pm

Telephone

For local call cost from:
Lower Mountains (02) 4723 5000
Upper Mountains (02) 4780 5000

Postal Address

Locked Bag 1005
Katoomba NSW 2780

Email

council@bmcc.nsw.gov.au

Council Website

bmcc.nsw.gov.au

Have Your Say Website

bluemountainshaveyoursay.com.au