

# Our Vision

To build a sustainable and successful future for the Blue Mountains.



# Our Mission

Improving the well-being of our community and the environment.

# Our Values

We are committed to our values and behaviours and live them every day. They define who we are and serve as our guide to become the organisation we aspire to be.



**Working Together**

**We work collaboratively and support each other to achieve success**

- I support and encourage others
- I share information and keep others informed
- I take time to recognise and celebrate success



**Work Safe  
Home Safe**

**We keep ourselves, our workmates and our community safe every day**

- I always work safely even when busy
- I take care of my own health and wellbeing and support others to do the same
- I speak up if something is not right and report unsafe acts



**Service Excellence**

**We deliver our service standards to all our customers – internal and external**

- I take time to understand customer needs
- I always respond politely
- I do what I say I will do



**Value for Money**

**We always look for quality and for innovative solutions**

- I make the best use of resources
- I look for better ways to work
- I avoid “band-aid” solutions



**Trust & Respect**

**We treat all people fairly with sensitivity and respect**

- I am open and honest with people
- I listen and value others point of view
- I take time to understand the role of others



**Supporting Community**

**We work in partnership with, and advocate for, our community and environment**

- I build positive relationships
- I welcome and consider all feedback
- I act now with the future in mind