

BUSINESS NOTIFICATION

All food businesses are required under the National Food Standards to notify the appropriate enforcement agency in their area of certain information associated with the operation of the business.

Why do I have to notify?

The national notification system assists in a number of important food safety issues including:

- Food safety emergencies, such as food recalls
- Informing all business of relevant legislation changes and compliance requirements
- Determining how many and what type of food business there are in New South Wales and where each is located
- Determining the risk classification of each business based on established parameters

Who is the “appropriate enforcement agency”?

In New South Wales the appropriate enforcement agency is the NSW Food Authority (www.foodauthority.nsw.gov.au).

Who is required to notify?

- retail food outlets, other than butchers and seafood retailers that also process seafood
- businesses which sell food as a smaller part of their business such as chemists, cinemas, corner stores, petrol stations and sporting facilities
- bed and breakfast establishments which provide cooked breakfasts
- food stall holders at regular, temporary or one-off events
- mobile food outlets
- school canteens
- child-care facilities that provide food and do not hold an Authority licence
- food manufacturers that do not hold an Authority licence
- food transport, storage or wholesale businesses, and
- importers and exporters of food or food ingredients.

How do I notify?

The notification and food safety internet system (NAFSIS) is an internet application which can be accessed by the website www.foodnotify.nsw.gov.au.

What information is required?

Contact details for your business including the address, trading name, contact person, telephone number, the type and size of the business in terms of staff and the food handled, provided or transported as well as specific questions about the groups of people to whom the food item/s are sold.

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Do I need to notify each year?

No. A once only notification is required unless the type of business or ownership details change.

Do I get a notification number?

Yes.

What happens if the type of business changes?

The business operator is required to update the information provided if circumstances change. For example if a takeaway food shop becomes a restaurant or the ownership contact details such as address or telephone number changes.

What if I sell the business?

The new business operator is required to notify the NSW Food Authority.

How much does it cost?

Online registrations are free of charge.

Are there any exemptions?

Yes, businesses already licensed by the New South Wales Food Authority and not-for-profit community or fundraising events where the food sold is (a) not potentially hazardous or (b) to be consumed immediately after thorough cooking.

More Information

Further enquiries can be directed to the New South Wales Food Authority on 1300 552 406 or by email contact@foodauthority.nsw.gov.au.

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