



Blue Mountains City Library - User Guidelines

A Public Library is a wonderful community resource – it is a special place where members of a community can learn something new, pursue a hobby, meet friends or just relax with a newspaper or magazine. All citizens have the right to enjoy the library and use its resources in a safe and civil environment.

Behaviour Code - Library users need to respect other users' rights to a safe and comfortable environment.

Users should:

- be considerate of others
- be polite to others
- respect cultural differences
- respect the rights of all library users and staff

Unacceptable behaviours include:

- drug/alcohol intoxication
- verbally or physically abusing, assaulting, intimidating or harassing library staff and/or users.

Theft, vandalism, carrying a weapon and other criminal offences will be referred to the NSW Police by library staff.

Care of Resources - The library provides many resources for the community to share. Library users are required to take care of all the collections, equipment and resources they use.

Users should:

- treat library resources with respect
- remember that these resources are shared by all community members and should be used in a fair and equitable manner
- report damaged resources to Library staff

Damage includes:

- cutting/ripping pages
- marking or highlighting material
- hiding or deliberately misplacing library resources
- defacing or damaging furniture, fittings or equipment

Food and Dress Code – Library users are required to dress in a manner that is appropriate and not likely to cause offence.

Users should:

- wear footwear at all times
- keep food and drink away from computers
- not consume hot food inside the library

Additional Guidelines

It is prohibited to:

- bring animals into the library (Assistance Dogs permitted)
- bring bikes and scooters into the library
- distribute literature in the library
- undertake soliciting or selling in the library
- use roller blades or skateboards in the library

What library staff can do in response to any breach of guidelines:

The NSW Library Act empowers library staff to:

- direct any person to leave the library
- exclude any person from the library for up to one year

The NSW Library Act 1939 (Revised 2005) and Regulations (2005) are available at www.sl.nsw.gov.au/services/public_libraries/legislation or from library staff.

All criminal matters will be referred to the NSW Police.

Need help?

If you consider another person's conduct to be inappropriate, offensive or threatening please seek help from a library staff member.

If you have any questions about the Library User Guidelines or other matters please ask a library staff member.